

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem. 2. Once the problem is identified, the next step is to define the objectives and goals of the project. This helps to clarify what needs to be achieved and provides a clear direction for the team. 3. The third step is to develop a plan or strategy to address the problem. This involves breaking down the problem into smaller, manageable tasks and determining the resources needed to complete each task. 4. The fourth step is to implement the plan. This involves assigning tasks to team members, setting deadlines, and monitoring progress. 5. The fifth step is to evaluate the results of the project. This involves comparing the actual outcomes with the objectives and goals to determine the effectiveness of the project. 6. Finally, the sixth step is to document the results and lessons learned. This helps to provide a record of the project and allows for future learning and improvement.

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| Class | Subclass | Date | Examiner |
| 340 | 569 | 8/02/05 | AL |
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| 232 | 36 | | |

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